

# ANZ Bank New Zealand prepares for automation with Red Hat Open Innovation Labs



**Customer name**

ANZ Bank New Zealand

**Industry**

Financial services

ANZ Bank New Zealand is the country's largest financial services group and one of its largest companies, providing banking, asset finance, investment, and other services under a variety of brands.

**Challenge**

ANZ Bank's network team planned to transition from routine, repeatable network operations tasks to an approach focused on automation and site reliability engineering. Additionally, ANZ Bank sought to support its commitment to talent acquisition and retention. To support these initiatives, the bank's teams needed guidance on adopting agile development approaches and Ansible® community-developed automation technology.

**Path to innovation**

After attending an information session at Red Hat Summit, ANZ Bank engaged Red Hat® Open Innovation Labs for a six-week engagement focusing on building network automation and collaboration skills. During their time together, ANZ Bank teams learned about automation with Ansible and agile development practices, including continuous integration and delivery (CI/CD). Additionally, the bank's participants found new ways to connect with other teams for more effective work.

**Business outcomes**

- Built team automation skills with expert-led training on network automation and agile development approaches
- Enhanced existing automation strategy by developing Ansible Playbooks within datacenter network infrastructure
- Established foundation for creation of team culture and collaborative planning
- Reduced time for a key provisioning process from 6 days to 5 minutes with automation, a 99.24% time savings

*"We established strong technical and agile foundations to better tackle challenges. We moved from ticket handling to thinking about automation first, demonstrating inventive thinking in network automation development and infrastructure. Red Hat Open Innovation Labs gave us the tools to successfully transform with inspiration and confidence."*

**Dave Wasley**

Technology Area Lead, Infrastructure, ANZ Bank New Zealand

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